

2024-2025 RAA Hot Lunch Program

The 2024-2025 Hot Lunch program is brought to us by Najwa Medina, owner of Najwa's/Angelo's restaurant in Loma Linda. Here's what you need to know:

1. Lunch will be available from Monday-Thursday only, except for sack lunches which will be available on Monday-Thursday Minimum Days only (not on Fridays).
2. Order lunch using the FACTS Family Portal **beginning Tuesday, August 13, 2024**. See instructions for how to order below.
3. Lunch orders are to be placed the day before lunch is needed, and no later than 9:00am on the day of.
4. The cost is **\$6.50** per meal.
5. "Emergency" lunches will be available in the event a lunch was not pre-ordered, but ordering the day before or by 9:00am on the day of is the best way to ensure your child will have a lunch prepared for them. If an emergency lunch is required, your account will be charged afterwards. At this time the cost for emergency lunches will be \$6.50 but could be subject to change.
6. There will be no refunds for cancelled lunches, however, you may email najwa@najwas.com or text (909) 264-0340 to request transferring the unused lunch to another day.

RAA does not accept delivery of food from any food delivery service including, but not limited to, DoorDash, UberEats, etc. at any time of day, including before and after school. This is for safety reasons and in support of our lunch program. Parents/guardians or other family members are permitted to drop off lunches for students in the School Office.

We hope you'll be as excited as we are about our new hot lunch program and choose to participate.

To place a lunch order

1. In your Internet browser (*Google Chrome or Firefox are recommended*), navigate to www.redlandsacademy.org, click on the "I" icon at the top right of the page, then click **Parent**.
2. Type your school's district code (**RL-CA**), your username, and password.
3. Click **Student**, then select **Lunch**.
4. Click **+CREATE WEB ORDER**.
5. Click the student name for whom you wish to place an order. The **Lunch Order Form** expands, listing each date an order may be placed.
6. Click the date to place an order.
7. Type the number of items to order for the student in the **Quantity** column. The **Total** column displays the cost.
8. Repeat for all dates and all students. The **Grand Total** is listed at the bottom.

9. Click **Submit Order**. The **Online Lunch Payment** screen displays after you place your order.
10. Type payment information and click **Submit**. Please wait a few seconds for the payment transaction to complete.
An email confirmation of your payment will be sent to you: Payment@cryptpay3.com **School Lunch Payment Received**.